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ASTUTE BUSINESS SOLUTIONS **ORACLE** PARTNER

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Astute Labs

Many of today's organizations, large and small, are struggling to keep their PeopleSoft Enterprise Management Systems current with respect to technology and functionality. As technology continuously changes, Oracle continues to provide and enhance enhancements to the

Contact Astute
Phone: (925) 924-1400
Email: info@astute.com

Astute Labs

Our PeopleSoft Center of Excellence hosts and manages an "Upgrade Lab" which replicates the client environment at our offshore locations. The initial and most time consuming activities are carried out in our Upgrade Lab thus benefiting the clients with immense cost savings.

http://www.beastute.com/index.php?option=com_content&view=article&id=76&Itemid=1... 2/23/2012

RSI_TMPTX00000060

Oracle USA, Inc. v. Rimini Street, Inc.
10ev106-LRH-PAL
DTX 0008

Hosting of Environments By Third Party Support Providers

DTX 8



Hosting of Environments By Third Party Support Providers

Off-site: Minimal impact to your operations is just one benefit of an off-site upgrade. It is also a cost efficient way to operate. By taking advantage of an off-site upgrade, we can manage your project in effective manner, because you can concentrate your efforts on your core business, and let us handle your upgrade in our state-of-the-art upgrade lab.



Personal Assistant

PeopleSoft Upgrades

When you choose Summit to administer an upgrade, you can rest assured that you are in good hands. Our many years of experience and proven methodology enable you to streamline your processes at a minimal cost. We are currently administering the latest PeopleSoft version. Based on your company's needs, we will either perform an on-site upgrade or an off-site upgrade. Some of the benefits of each are

<http://www.summitsi.com/services/peoplesoft-upgrades/>

2/15/2012
RSLTMPTX00000769

Oracle USA, Inc. v. Rimini
Street, Inc.
10c106-LRH-PAL
DTX 0049

DTX 49

PeopleSoft Services | PeopleSoft Solution Provider | PeopleSoft Vendor

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ERP- PeopleSoft

PeopleSoft Practice

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Overview

PeopleSoft Practice

Hexaware is an Oracle Platinum Partner, is the number one PeopleSoft Offshore Service Provider. Our expertise helps organizations realize promised ROI's from PeopleSoft applications.

What would you like to do?
Request for Information

Hexaware also offers advanced Upgrade Services through its upgrade lab.

Value Proposition

PeopleSoft Alliance Partner since 1997 – A trusted Partner

1 PeopleSoft Service Provider with 350+ engagements

Hexaware's PeopleSoft COE acts as the central hub from where we promote innovation, process improvements, knowledge management. This group is at the heart of the PeopleSoft Business Units operations and comprises of the senior PeopleSoft experts and helps Hexaware to be one step ahead of the crowd.

<http://hexaware.com/pplsoft.htm>

2/13/2012
RSI_TMPTX00000763

Oracle USA, Inc. v. Rimini
Street, Inc.
18-cv-01818-PAL
DTX 0047

Hosting of Environments By Third Party Support Providers

Hexaware Technologies, PeopleSoft Services,
February 13, 2012

DTX 47

AFFIDAVIT OF SPINNAKER SUPPORT, LLC PURSUANT TO FED.R.CIV.P. 30(b)(6)

Spinnaker Support, LLC, by and through its authorized designee Matthew Stava, deposes and states as follows:

1. Spinnaker Support, LLC is a Colorado Limited Liability Company with a primary business address of 231 Milwaukee Street, Suite 200, Denver, CO 80206.
2. The undersigned designee, Matthew Stava, is competent to testify to and is authorized to bind Spinnaker Support, LLC as to the matters sworn to in this Affidavit.
3. Spinnaker Support, LLC does not receive from or pay any license fees to Oracle Corporation or any of its affiliates in association with the third party support Spinnaker Support, LLC provides to its clients regarding J.D. Edwards software. To the best of Spinnaker Support, LLC's knowledge, each of its J.D. Edwards support clients has complete and up to date licenses for any of the software for which Spinnaker Support, LLC provides support.

Spinnaker: Implements a Remote-Only Model

Declarations of Matthew Stava, Affidavit of Spinnaker Support, LLC, April 18, 2011

Spinnaker Support, LLC complies with its own internal operational policies and standard agreements, and pursuant to those policies and agreements, Spinnaker Support, LLC does not download or copy Oracle Software and Support Materials to its computers.

7. Consistent with the representations contained in Spinnaker Support, LLC's March 4, 2011 Objection Pursuant to Fed.R.Civ.P. 45(c)(2)(B) served upon counsel for Oracle, Spinnaker Support, LLC complies with its own internal operational policies and standard agreements, and pursuant to those policies and agreements, Spinnaker Support, LLC does not use automated download tools, crawlers, scrapers or other software programs to download any Software and Support Materials to its computers.
8. Spinnaker Support, LLC's service offerings are fully and accurately described on its website: www.spinnakersupport.com

RSI_TMPTX00001367

Oracle USA, Inc. v. Rimini
Street, Inc.
10cv106-LRH-PAL
DTX 3002

DTX 3002